

Fuel for Thought

Pay Us A Visit

QER understands very well that we need to explain why Australia should develop its oil shale resources, and how we can undertake this challenge in a responsible manner.

We have put a good deal of effort into ensuring that people are able to access information explaining our new technology and how it works, the step-by-step approach we are taking to development of this industry, and the benefits that can flow from creating new fuels for Australia's transport sector.

One key element of our approach has been the inclusion of a Visitor Centre at our New Fuels Development Centre at Yarwun.

In designing the facility we wanted to make sure that anyone interested in our project could access information easily, and that it would be relevant to them. Importantly, we wanted to locate the Centre at the same site as our plant, and keep it open as much as possible, as we genuinely want people to feel they are welcome to visit at times which are convenient for them.

The visitor centre has some interesting displays, including a model of the plant and some fascinating fossil examples, and we have installed interactive touch screens containing a wealth of information, including videos and animations of our process.

But good communication isn't just about talking and delivering messages. It is just as important to ensure we are listening, and so we encourage visitors to comment on their experience, and highlight any thoughts for improvement they may have in our visitor book.

Encouragingly, most visitors to site have indicated their experience was worthwhile, with comments ranging from positive views on the information they can access, through to well wishes for our project.

The Visitor Centre is open from 9:30am – 4:30pm Monday to Friday and from 12:30pm – 4:00pm on weekends and public holidays, including Australia Day this coming Thursday.

So feel welcome to pay us a visit, have a cup of tea or coffee, check the displays and please consider leaving your comments and suggestions in our visitor book.



Chris Anderson
Site Operations
Manager, QER



Creating new fuels for Australia

www.qer.com.au